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CLOVIS CITY COMMISSION

Mayor
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Mayor Pro-Tem
JUAN F. GARZA

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HELEN CASAUS
GARY L. ELLIOTT
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DAVID ROBINSON
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Press Release

City of Clovis, New Mexico
321 N. Connelly Street
(575) 769-7828

For Immediate Release:
March 17, 2020

CITY OF CLOVIS RESPONSE TO COVID-19

The City of Clovis is responding to the various orders, recommendations and guidance issued by the federal government and the State of New Mexico relating to COVID-19 over the past few days. Public Safety, including police, fire, EMS and emergency management, public works functions, including wastewater, landfill, streets and traffic departments, CATS, and the Clovis Municipal Airport, will continue to function as normal, with heightened awareness regarding separation of staff from the public where possible. Effective 5:00 pm, Tuesday, March 17, 2020, until April 6, 2020, the following measures will be implemented:

City Hall. While City Administration, Emergency Management, Finance, Purchasing, and Human Resources will be closed to the public, staff will be available to assist area residents and businesses via phone and email. The following is contact information for these departments:

City Administration (575) 769 7828 or email administration@cityofclovis.org

Emergency Management (575) 763 9485 or email oem@cityofclovis.org

Finance (575) 769 7827 or email finance@cityofclovis.org

Human Resources (575) 763 9652 or email humanresources@cityofclovis.org

Purchasing (575) 769 7825 or email purchasing@cityofclovis.org

City of Clovis Finance department will continue to accept payments via mail, and online through the City of Clovis' website at www.cityofclovis.org "Pay a Bill" located on the front page of the website, or through the drop box located on the west side of City Hall, at 321 N. Connelly. Those who usually pay cash are asked to get a money order and place it in the drop box together with information regarding their account.

Police Department. The Clovis Police Department front lobby will be closed and fingerprinting services will be suspended to prevent the possibility of exposure of COVID-19. The police department encourages the public to file police reports by telephone, and contact the Police Department Dispatch Center to let them know an officer can call them. The police department continues to protect everyone during this time and the assistance of the community is greatly appreciated. Please call (575) 769 1921 or email police@cityofclovis.org.

Clovis Fire Department Stations. While all fire stations will continue to provide emergency services and paramedic service to Clovis area residents, all stations will be closed to the public. Residents paying a bill should place this in the drop box at City Hall, 321 N. Connelly, or online at www.cityofclovis.org. Residents wishing to contact the Clovis Fire Department for non-emergency calls are asked to please call (575) 769 7814 or email fire@cityofclovis.org.

Public Works Department. While Public Works will continue to provide full services to the public, the Public Works office will be closed to the public. To contact the City of Clovis Public Works Department, please call (575) 769 2376 or email publicworks@cityofclovis.org.

Building Safety. While the Building Safety facility located at 1221 Mitchell Street will be closed to the public, City of Clovis staff will continue to issue permits, conduct inspections and provide code enforcement. The public is asked to please call (575) 769 7829 or email buildingsafety@cityofclovis.org for assistance. Planning & Zoning requests will be fulfilled by calling (575) 763 9639 or emailing lgordon@cityofclovis.org.

CATS. CATS top priority is to continue service to the extent possible and to keep passengers and employees healthy and safe. The City of Clovis is asking all patrons to abide by the guidance issued by the Center for Disease Control to effectively slow the spread of COVID-19. Providing a safe transit journey requires a partnership with our passengers. CDC posters have been placed in all buses along with additional advisories from the NM Department of Health. IF YOU ARE NOT FEELING WELL AND SHOWING SYMPTOMS, DO NOT TAKE PUBLIC TRANSPORTATION. First, call the NM COVID-19 hotline at 1-855-600-3453 or your healthcare provider before you leave your home and follow their guidance. If you must then travel to your medical appointment and you are sneezing and/or coughing, please wear a mask following CDC preventative guidance. The public is encouraged to limit visits to the CATS lobby area. Please call CATS at (575) 769 7910 or email cats@cityofclovis.org for more information.

Parks & Recreation Department. The Parks & Recreation facility located at 500 Sycamore will be closed to the public. Area residents wishing to book City of Clovis facilities or contact Parks and Recreation should call (575) 769 7870 or email parks@cityofclovis.org.

Aquatics Center will be closed to the public.

Colonial Park Golf Course. The restaurant will follow 50% occupancy rules implemented by the State of New Mexico. For tournaments, there will be a limit to the number of teams playing. For more information, please call the Colonial Park Golf Course at (575) 762 4775.

Roy Walker Gym will be closed to the public.

Clovis Municipal Zoo will be closed to the public.

City of Clovis Senior Services. Friendship Center will be closed to the public. Seniors needing Friendship Center staff are asked to please call (575) 769 7913 or email seniorservices@cityofclovis.org. Curry Residents Senior Meals Association (CRSMA) will remain open for Grab and Go lunches for seniors at the west alley door.

Clovis Municipal Court will remain open to the public with normal service hours as directed by the New Mexico Supreme Court. If you are having health concerns, please contact municipal court at (575) 769 7860 or email court@cityofclovis.org.

Clovis-Carver Library will be closed to the public. Patrons are asked to sign into E-Books to access online reading materials which is linked at www.library.cityofclovis.org. Books may be returned to the drop box at the Library or returned on April 6th without any late fees. Anyone needing to speak with the Library staff regarding services is asked to please call (575) 769 7840 or email library@cityofclovis.org.

Clovis Civic Center will be closed for all events **through the end of March**. To contact the Civic Center please call (575) 935 5001 or email events@clovisciviccenter.com.

Clovis Municipal Airport will remain open to the public with normal service hours.

Animal Control. While the Animal Control department will be closed to the public, requests to view or adopt animals can be made on an appointment basis by calling (575) 769 7893 or email animalcontrol@cityofclovis.org.

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Clovis City Commission meetings. City of Clovis Commission meetings are aired live on the City of Clovis' website www.cityofclovis.org and Facebook page City of Clovis, NM. The City of Clovis would respectfully ask the public to avoid attendance at the City Commission meetings, and would ask anyone having a question during the meeting regarding an agenda item to call (575) 763 9200.

City of Clovis Board and Committee meetings. All City of Clovis Board and Committee meetings will be cancelled through April 6th.

“I would like to commend the City team for their workplan to continue to provide services to Clovis’ area residents during this time,” advised Clovis Mayor David Lansford, Tuesday. “Clovis’ citizens are extremely resilient and always rise to any challenge. We will continue to work together, practicing diligent and prudent decision-making processes as we move forward. I thank Clovis residents for their calm and thoughtfulness towards each other especially at this time.”

The public is asked to please call (575) 769 7828 or email administration@cityofclovis.org with any general questions they may have regarding services. Please also visit the City of Clovis’ Facebook page City of Clovis, NM or visit www.cityofclovis.org/coronavirus for updated information regarding COVID-19. The City of Clovis thanks you for your patience.